

## D035 - Quality Assurance Policy Statement

Harvey Shopfitters Limited are committed to comply with the requirements of the ISO 9001: 2015 standard and to meet or exceed our customer's contractual expectations. We demonstrate this through the review of our systems and processes, quality audits and customer satisfaction.

Harvey Shopfitters Limited have progressively diversified to provide commercial fit out and refurbishment services. The client base has encompassed projects within both the leisure and retail sector, these include but are not limited to; hotels, restaurants, pubs, offices, banks and food, out of town and high street retailers. Alongside commercial fit out refurbishment, Harvey Shopfitters Limited advanced in-house manufacturing capabilities ensures we can produce and implement even complex fabricated solutions.

Harvey Shopfitters Limited aspire to be the best in our market sector and will, through the implementation of the Quality Management System, demonstrate our commitment and ability to consistently provide products and a service that meets customer requirement and satisfaction.

The Quality Management System has been implemented using a combination of policies, procedures and objectives. These are communicated and reviewed monthly by our senior management. All employees of Harvey Shopfitters Limited are encouraged to actively seek continuous improvements in the quality of service given to our customers.

The Managing Director and the Directors of Harvey Shopfitters Limited are fully committed to the Documented Management System and will ensure its effectiveness is closely monitored. It must be clearly understood that this Quality Policy Statement, The Quality Policy Manual and associated operating procedures and systems are mandatory on all employees.

This statement is reviewed within our management processes, displayed at all sites of work in a prominent position and available to view when requested.

A handwritten signature in black ink, appearing to read 'A Harvey', is written over a light blue rectangular background.

Signed:

Mr Andrew Harvey (Managing Director)

Date: 22<sup>nd</sup> June 2020

Next planned review June 2021 unless circumstances dictate that the review must be conducted sooner.